



HOW TO SET UP WHISPERTECH™ CONNECT BOND BRIDGE PRO HUB

V290424

UNBOX & DOWNLOAD THE APP

- 1 Unbox the Bond Bridge Pro. Connect it to an outlet with the US compatible plug. When connected, the pro will flash green.
- 2 Scan the QR code on the Bond Bridge Pro box to download the app from the Apple or Google stores.
- 3 Search for the free Bond Home app and install it.
- 4 Following download, login if you already have an existing account or click on *Create an account*.
- 5 Enter the *Name, Email, Password* and click to *Create account*. If you are a dealer setting up the Pro, this should be created by the homeowner.
- 6 Click on the **+** in the top right corner to add the device.

CONFIGURE THE APP

- 7 Choose the Bridge Pro option.



- 8 Select either Ethernet or Wi-Fi based on your preference for setup. Wi-Fi is most common.



- 9 Next on the Setup your new Bond Bridge Pro page, click on *Continue* if your Bond is flashing green. If not, click on *It's not flashing green* and go through the troubleshooting steps.



- 10 On this page select *Scan device's QR* code for easy set up. Next scan the QR code on the bottom of the Bond Bridge (note, this is not the QR code on the box).

- 11 You will next be prompted to select your connection type. Wi-Fi is most common.

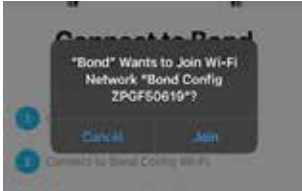
- 12 Next on the Setup your new Bond Bridge Pro page, click on *Continue* if your Bond is flashing green. If not, click on *It's not flashing green* and go through the troubleshooting



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13 Next you will be prompted to join the network. Choose *Join*. A white circle will appear in the middle of the screen with a bluecircling line as the device joins the network.



14 You may be then prompted that a firmware update is available. Click on *Update*.



15 The app will then begin the firmware update and will show its progress.



16 Once the firmware update is complete the Bond will reboot and ask if you would like join the Wi-Fi network. Select *Join*.



17 Your device will then reboot. Once complete the white circle with swirling blue line will clear.



18 About your Bond Bridge Pro will appear next. You can update the *Name* and *Location* if you would like. Then click on *Continue*.



19 From there you will be prompted to join the home Wi-Fi connection. Select the Wi-Fi from the listed options.

20 Enter the Wi-Fi networks password.

21 From there, the device will try to connect to the Wi-Fi and the app will show Waiting for Bond Bridge Pro to come online. This may take a few mins - do not close the app during the connection process.

22 Once connected you will be advised it has Successfully configured. Click on *Done*.

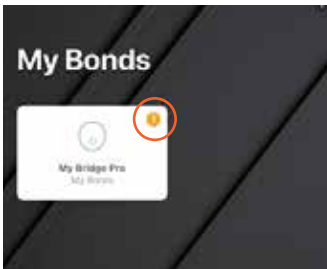


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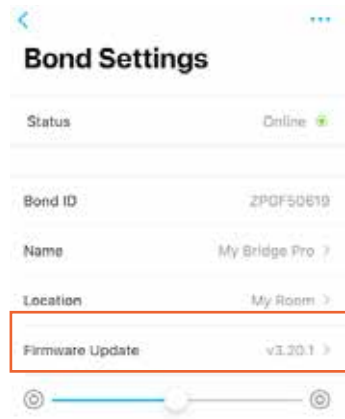
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UPDATES

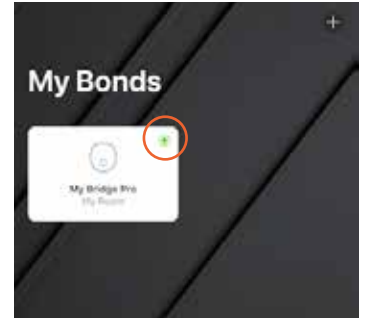
23 The Bond Bridge Pro will now appear on the My Bonds home page. Note if a 1 in a yellow circle appears on the top right corner. Click on the [My Bond Pro](#) then on [Firmware Update](#). You may be prompted to do two updates.



24 If your Bond is up to date there will be no 1 next to Firmware Update and it will look like this.

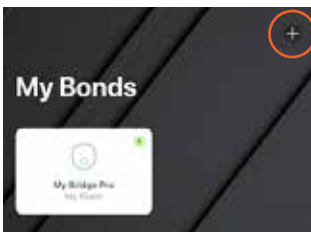


25 Next go back to the Devices page and your Bond BridgePro will have a green circle on the top right corner.

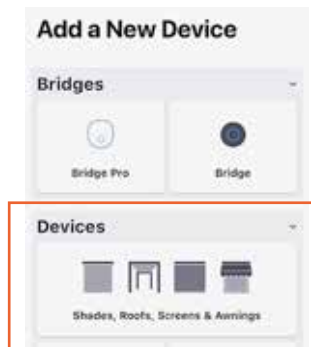


ADD SHADES

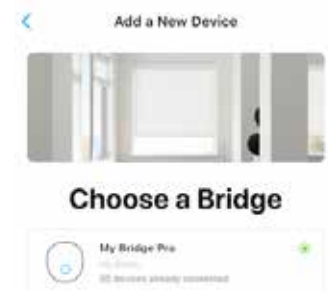
26 Next lets add the shades to your Bond Bridge. Click on the + in the top right corner.



27 To add a shade click on the Devices - [Shades, Roofs, Screens & Awnings](#).



28 On the next screen you will be asked to Choose a Bridge. Select the [Bond Bridge](#) you just completed setting up.



29 Next select which motor type you have purchased - [WhisperTech](#) or [Rollease Acmeda](#) (Automate) motors.



30 For the shade you are pairing, you may wish to change the [Location](#) name to one that best represents its location. Then press [Continue](#).

31 For this step, you will click on the P1 button on the shade you are trying to pair. When the shade jogs, click on [Yes](#). If it does not jog, click on [My shade did not jog](#).





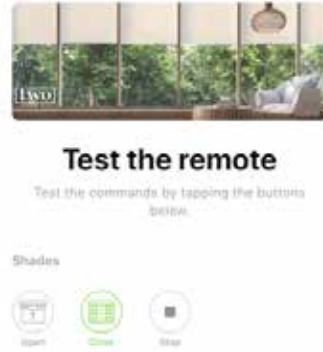
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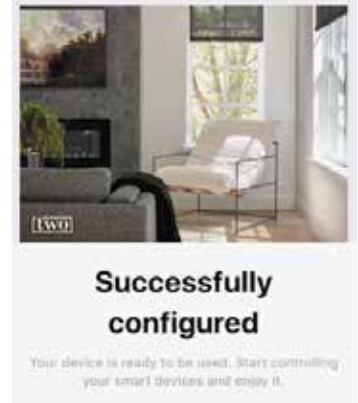
32 Now lets pair your shade with app. At this step your shade should automatically jog. If so, click on *Yes*. If not click on *My shade did not jog*.



33 Now lets test the connection between the app and the shade. Click on the *Open*, *Close* and *Stop* buttons. If they all work as expected, click *Done*.



34 Following testing you will be notified your shade is Successfully configured. You can either select *Done* or *Add another like this* if you have more shades to add.

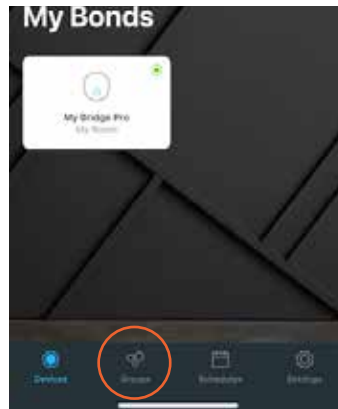


GROUPS

35 Once all the shades are added to the app. You can return to the Devices tab and will see them listed there.



36 Once the shades are added you can setup *Groups* so the shades in a room all raise/ lower on the same schedule.

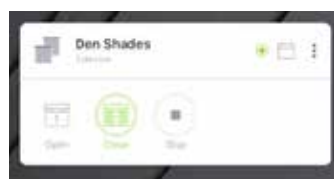


37 Select the Group type Shade & Awning. All the added shades listed will appear, you can individually select shades or choose with the App *Select All*.



38 You will next be prompted to give the Group a name. Then press *Continue*.

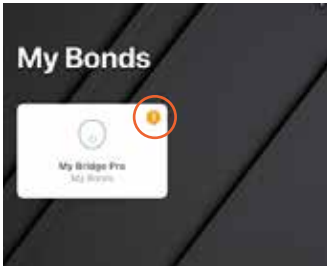
39 Under your Groups you will see the newly created group and can *Open*, *Close* and *Stop* the shades in unison.



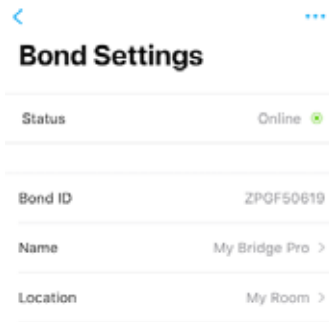


SCHEDULE

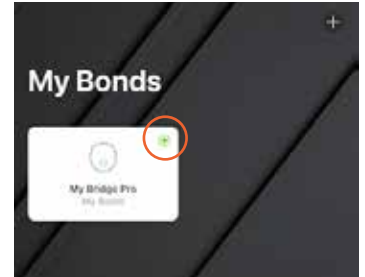
40 If you would like to set a Schedule for the shades click on the *Calendar* icon either on the single shade or the group of shades.



41 On the schedules page, click on *Add Schedule*.



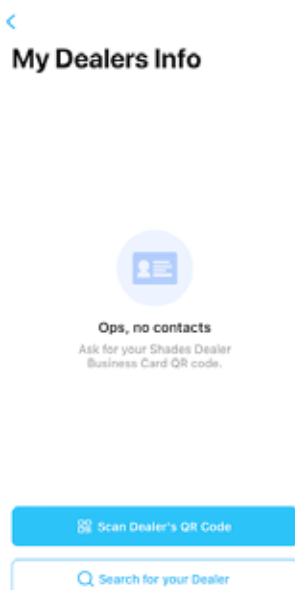
42 From here you can edit the *When, What, Frequency (Repeat)* and *Timezone*.



43 In *Settings* you can setup and *Manage Integrations* to Alexa, Google Assistant, Smart Things, Apple Home Kit.

CUSTOMER SERVICE

44 You can also add the *Dealers information* for easy future reference.



45 Bond Bridge offers a great *Help Center* with Knowledge Base articles, quick access to any support tickets opened along with the option to Chat with Support.

